

Choice of Repairer

Dear Valued Body Repair Member,

The Motor Traders' Association of NSW (MTA NSW) recommends that as a valued MTA Member you advise your customers to ensure their current policy, as outlined in the Product Disclosure Statement (PDS) enables them to 'Select a Repairer of their Choice'.

Members of the public are encouraged to contact their MTA Member in the first instance or visit the MTA NSW website www.mtansw.com.au to locate an MTA Member located near them.

Members are reminded that back in July 2014, the Select Committee on the *Motor Vehicle Repair Industry* recommended an overhaul of the smash repair industry.

The Committee Chair, Mr John Barilaro MP said "During its inquiry, the Committee received striking evidence suggesting that a significant number of vehicles are subject to poor quality repair and are being returned to NSW roads, potentially increasing safety risks to road users".*

MTA NSW acknowledges that the changes implemented to-date are not sufficient to address the current problems.

MTA NSW recommends consumers choose an insurer who offers a genuine 'CHOICE OF REPAIRER' option in their PDS and to always 'DEAL WITH SOMEONE YOU CAN TRUST'

For more information phone MTA NSW on P: 02 9016 9000 or visit W: mtansw.com.au

*Source: Parliament of New South Wales Media Release, 4 July 2014

ISSUED OCTOBER 2017

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